



January / February / March
2007

Town of Lake Placid Utilities

Volume 3, Issue 1

Special points of interest:

- Mastering The Meter
- New Water Restrictions
- Kid's Corner
- Upcoming Events

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Mastering The Meter

Testing a water meter can sometimes be a dirty and wet job. Our water department service technicians recently tested a meter for a customer with a meter that had fluctuating readings. In doing a meter test we can find that the meter is actually working correctly, reading fast, or reading slowly. Below we have listed the procedures which are done when doing a meter test.

1. An approved (by *Customer Service Manager*) request is made to test a customer's water meter for accuracy.
2. A *Service Order* and *Meter Test Sheet* are issued for the customer's account.
3. Two (2) *Service Technicians* are dispatched to the customer's address.
4. Meter test equipment and clipboard with *Meter Test Sheet* and *Service Order* are used to complete and document all of the results. After notifying the customer that the water will have to be shut off during the test, the customer's meter is exposed by taking out the meter box, and



Old meter on left new meter on right

digging around the meter area. Care is taken not to disturb any surrounding shrubbery or other yard artifacts, etc.



Pipes and fittings going to old meter (See Number 5).

5. The *Test Meter* is installed after the customer's meter using pipe and fittings.
6. Testing includes running water through both meters at the same time using a low, medium and high flow. The gallons measured are recorded on the *Meter Test Sheet* and noted on

the *Service Order* as completed.



B. Klemm and E. Garay notice the flow and gallons measured on both meters.

7. When finished, the customer meter is reinstalled and the area put back to grade. The results are sent to the main office where the *Customer Service Manager* reviews the results of the test. If the customer meter is slow, the water meter is replaced with a new one. If it is recorded as fast, the customer is given a credit for anything over 1.5% as allowed by the AWWA (American Water Works Association) and a new meter is installed. If the meter is accurate within the AWWA range (1.5% slow to 1.5% fast) the meter is left alone and not changed out unless it is over ten (10) years old.

New Water Restrictions

The Southwest Florida Water Management District has issued water restrictions for our area. Please follow these new water restrictions until otherwise notified by our local water department.

If your address (house number) ends in...

- 0 or 1 water only Monday

- 2 or 3 water only Tuesday
- 4 or 5 water on Wednesday
- 6 or 7 water only Thursday
- 8 or 9* water only on Friday

* and locations without a discernable address

These restrictions are effective from January 16 to July 31, 2007 for use of water from public and private utilities, wells and surface water sources (ponds, rivers, etc.).

If you have any additional questions or if you wish to report a possible violation, please contact the **water restriction hotline at: 1-800-848-0499.**

**Town of Lake Placid
Utilities**

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**Working toward a future that
reflects our past.**

KIDS CORNER!

The Town of Lake Placid Utilities will be having our 2nd Annual Drop Savers Poster Contest. Anyone wishing to participate in this contest please come by our office and pick up the rules and poster to draw your picture on. The deadline for the posters to be returned are March 12, 2007. All winners will receive a prize and a certificate for participating.

WE'RE ON THE WEB!
www.lakeplacidfl.net

Town of Lake Placid Upcoming Events

Thomas A. Katsanis,

Mayor

January 2007

February 2007

March 2007

9	Regular Council Meeting 5: 30 PM	2-3	Arts & Crafts Fair Devane Park	6	Growth Management 4:00 PM
10	Recreation Meeting 7:00 PM	6	Growth Management 4:00 PM	11	Daylight Savings Time Begins
15	Office Closed Martin Luther King Day	12	Regular Council Meeting 5:30 PM	12	Regular Council Meeting 5:30 PM
16	Growth Management 4:00 PM	19	Office Closed Presidents Day	14	Chamber Luncheon 12 Noon
22	Regular LPA/ BOA Meeting 5:00 PM	20	Growth Management 4:00 PM	17	St. Patrick's Day
29	Special Council Meeting 5:30 PM	26	Regular LPA/BOA Meeting 5:00 PM	19	Regular LPA/BOA Meeting 5:00 PM
				20	Growth Management 4:00 PM

Phil Williams
Chief of Police

HAPPY VALENINE'S DAY!!!