



High Bill Checklist

Every month, after water bills are printed, the Billing Clerk forwards a high reading list to the water department so that all meters with a high reading can be re-checked for reading errors and leaks.

This is another precaution that you as a consumer can take to prevent unsuspected high readings. Please read and follow all directions carefully. Follow all of the steps below and answer appropriately. If you still feel that your bill is abnormally high, contact the water department at **(863) 699-3747**.

1. Have you checked your leak indicator? **Y or N**
2. Have you verified your meter reading? **Y or N**
3. Have you dye tested your toilet? **Y or N**
4. Are you a seasonal resident? **Y or N**
If so were you here when problem occurred? **Y or N**
5. Do you water your lawn? **Y or N**

***If irrigating.** Have you read your meter before the irrigation system runs and after it has completed? Please record readings below using all 7 digits on your meter including the stationary zero at the end.

Irrigation Start read _____ **Ending read** _____
 How many zones do you have _____? How many minutes per zone? _____
 How many times per week do you water _____?

6. Did you have visitors during the month or did someone move into your home with you? **Y or N**

Meter Readings

7. Read ALL 7 numbers on your meter including starting zeros, and stationary 0 on the end. Take these readings **AFTER** your problem is fixed and your leak indicator is **NOT** spinning.

Date Read	Meter Reading (all 7 digits including zeros)	Leak Indicator Spinning? Yes or No?